

Rules of Sammu-shi Sight Seeing Bicycle Rental Services
Sammu-shi Sight Seeing Association
Orai Hasunuma Enterprise Association

These rules prescribe what bicycle rental services users must observe.

Users must read the following articles and apply for the services. When users receive a bicycle key after reading these rules, submitting the application form, and paying the rental fee, users are regarded as having agreed to these rules.

1. Application

- (1) Using a bicycle must be based on users' self-responsibility. They judge on their own experience and ability of bicycle riding.
- (2) Application must be done by those who are more than 16 years old (high-school students and older than them.) Junior high-school students and those less than 16 of their age must be accompanied by their guardians for their use of bicycles. Their curators must submit their agreement to the services in document.
- (3) Users must come to the bicycle rental spot during the business hours and fill in the application form and show their identification documents (driver's license, health insurance card, student identification card, and the like.)
 - The information is used only for the bicycle rental services and not for other purposes. Identification documents may be copied.
- (4) The rental services are not reserved in advance.

2. Bicycle rent-out spots and returning spots

- (1) At the Sight-seeing Information Office in Narutoh Station Sight-seeing Community Center, 5 electricity-assisted bicycles are available.
- (2) At the Management Office in Orai Hasunuma High-way Station, 5 electricity-assisted bicycles are available.
- (3) In principle bicycles must be returned to the original rent-out spot. When bicycles are returned to the other rent-out spot, 1,000 yen is charged as irregular bicycle return.

3. Hours for Use

Bicycle rental service hours

Narutoh Station Sight-seeing Information Office (9:00 a.m. to 4:00 p.m.)

Orai Hasunuma High-way Station (10:00 a.m. to 4:00 p.m.)

- (1) Rental services must be done during the rental service hours of the rent-out spot. Bicycles must be returned by the end of the service hours.
- (2) If the returning is delayed, please contact the Association (phone number: 0475-82-7100) or Orai Hasunuma (phone number: 0475-80-5020).
 - If no contact is done, or bicycles are returned considerably later than the service hours or

next day afterwards, penalty must be paid. (1,000 yen per bicycle in a day. Less than 24 hours are counted as a day.)

- (3) Bicycles are rented out during the service hours for one day. They are not rented out for two days or more.

4. Rental fee

Rental fee (tax included): 2,000 yen, one bicycle for a whole day; 1,500 yen for 4 hours; 1,000 yen, irregular returning per bicycle.

- (1) The rental fee is paid in advance payment at the rent-out spot when the application is done.
- (2) The rental fee is for one-time rental service within the service hours.
- (3) In principle bicycles must be returned to the original rent-out spot. When bicycles are returned to the other rent-out spot, 1,000 yen is charged as irregular bicycle return.

5. Check prior to the use of the rental bicycle

- (1) Bicycles are regularly checked, but users are advised to check brakes, handles, seats and air pressure of tires by themselves.
- (2) When bicycles are found damaged or their parts missing during the use, their use must be immediately stopped and contacting the association be done. In cases where the use is continued without contacting, bicycles are regarded as completely maintained at the time of the rental-out.

6. User's responsibility of managing bicycles

- (1) Users are responsible for managing bicycles. They keep their responsibility from the rental-out to the return. They are responsible for parking bicycles as well as riding them. They are advised to park bicycles in a safe place and prevent bicycles from falling down due to a strong wind. The association is not responsible for accidents or injuries caused by a bicycle's fall while parking.
- (2) When users fill in the application form, and they pay the fee in cash, and our staff members handed over the bicycle key to users, it is regarded that bicycles are rented-out.
- (3) When users bring back bicycles to the rent-out spot during the service hours and return the bicycle key directly to our staff members, returning is completed. Even if users leave cycles at the rent-out spot without notifying our staff of the return, it is not regarded as returning.

7. Wearing a helmet

In accordance to Chiba-prefectural Bicycle Act, users are to wear a helmet during bicycle riding.

8. Bicycle accidents and damages

- (1) In case of bicycle accidents or damages during rental services, please contact the association.
- (2) When users repair the bicycle by themselves without prior notice to the association, the association does not reimburse the repair cost.

- (3) The association pays for the costs of tire puncture and the like during the ordinary services. When users, however, cause bicycle accidents or damages due to their dangerous riding, users have to pay all of the costs.

9. Accident management and others

- (1) When users have accidents during the rental services, users must observe the legal procedure, contacting the police regardless of the levels of accidents and informing the association (phone no.: 0475-82-7100) or Orai Hasunuma (phone no.:0475-80-5020) of users' name and the time, place, cause, and situations of the accident.
- (2) If users have to make a report of the accidents, users do this on their own responsibility. The association never takes any responsibility or mediates.
- (3) Regardless of above mentioned cases, if the association is constrained to pay for the damage caused by users, the association can claim the cost from users.

10. Compensation

- (1) Users use their rented bicycles on their own responsibility, but they can get compensation under the terms of TS Insurance.

Terms of Green Marked TS Insurance as of October 1, 2019

Casualty Insurance: In case users get injured while riding bicycles with Green Marked TS Insurance.

* Injury in need of more than 15 days of hospitalization and treatment; uniformly 50,000 yen.

* Death or serious damage (degrees 1 to 4); uniformly 500,000 yen.

Compensation: In case users get a third party injured while riding bicycles with Green Marked TS Insurance.

* Death or serious damage (degrees 1 to 7); Up to 100,000,000 yen.

* Victim compensation : This will be covered by liability compensation.

- (2) Users must do necessary procedure by themselves (contacting the insurance company or submitting the needed document) without any delay.
- (3) Concerning the accidents in which users do not inform the police or the association and in which users are in violation of this rule, users are to accept that they are not benefitted by the insurance.
- (4) If the insurance does not cover the damage or the cost of the damage exceeds the limit of the insurance, users must pay for the cost by themselves.
- (5) If users or the third-party people suffer from the damages (like damages to clothes, carried items, and equipment or delays) caused by breakdowns, malfunctions, or accidents of bicycles, the association is not responsible for them.
- (6) Users must be attentive as their clothes may be stained with mud, dust, rust, and oil while riding.
- (7) In case of punctures, breakdowns, accidents, and crimes, the rental fee is not paid back.

11. Stolen, lost, abandoned bicycles

- (1) In case rental bicycles are stolen or lost, users are to promptly inform the association (phone no.: 0475-82-7100) or Orai Hasunuma (phone no.: 0475-80-5020) of users' names, the time and place of the stealing, and the cause of losing and they are to observe the legal procedures to the police. If users cannot return the rental bicycles, they have to pay compensation.

If bicycles are stolen, users can get compensation within the scope of theft insurance by a bicycle maker. (Until June 6, 2020).

- (2) If bicycles are stolen after they are locked and they cannot be returned, users are to pay compensation (30,000 yen.) If bicycles are stolen or lost due to the users' negligence (like leaving unlocked) users must pay compensation (100,000 yen.) Even if bicycles are returned after users have paid compensation, they are not to reclaim the compensation. If the key of the stolen bicycle is not returned, the bicycle is regarded as unlocked.
- (3) If the key is lost or damaged, the substitutive key costs 1,000 yen (tax included.)
- (4) If users abandon bicycles and bicycles are removed to the custody facility, users are regarded as traffic law violators. They must get bicycles returned and pay for the cost. If the association works as an agent to regain bicycles, users must pay for all of the personnel and transportation costs.
- (5) If the reflector is lost, a compensation fee of 600 yen (tax included) will be charged.

12. Prohibited actions

For the use of rental bicycles, the following actions are prohibited:

- (1) Users must not do reckless riding, alcohol-related riding, excessive riding like two riders on a bicycle, riding with umbrellas, and other unlawful actions.
- (2) Users must not ride bicycles in dangerous and unsuitable places or obstruct pedestrians.
- (3) Users must not park bicycles in bicycle-parking-prohibited areas or places where bicycles obstruct pedestrians or cars.
- (4) Repairing or changing bicycles from the original conditions.
- (5) Continuing to ride bicycles even when users notice abnormality of bicycles like puncture.
- (6) Letting a third-party other than applicants ride bicycles.

13. Refusal or cancellation of rental services

If one of the following matters is applied for the rental services, the association can refuse the rental services or cancel them during the rental period. If the rental services are cancelled, bicycles must be immediately returned. The rental fee is not paid back.

- (1) Applicants do not observe the above-mentioned stipulations for prohibited actions.
- (2) Applicants fill in false information.
- (3) Applicants are regarded as members of unsocial organizations including the gangs.
- (4) The association or the rent-out office judges that it is difficult for applicants to ride bicycles safely in their physical and mental conditions.
- (5) Applicants have a history of causing troubles by rental bicycles, or these troubles are not

settled. They are prospected to repeat the same trouble.

- (6) Bad weathers of storms and rains are expected during the rental services
- (7) The rent-out office judges that rental services are under hardship due to special events around the area.
- (8) The association or the rent-out office judges that rental services are not suited due to road conditions, accidents, or their influences, and the like.
- (9) It is judged difficult to rent out bicycles when the rent-out office is in a special situation.

Contacting places when users have accidents:

Sammu Police Station (phone no.: 0475-82-0110; address: 1177-3 Tomita, Sammu-shi)

For inquiry about the rental services

Sammu Sight-seeing Association, NPO Organization (phone no.: 0475-82-7100; address: 361-13 Tsube, Sammu-shi)

Orai Hasumuma, High-way Station (phone no.: 0475-80-5020; address: Ha-4826 Hasunuma, Sammu-shi)